PTO/SB/05 (08-03)

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## UTILITY PATENT APPLICATION TRANSMITTAL

| Attorney Docket No. | 16495RNUS01U                                    |
|---------------------|---|
| First Inventor      | Wood, Patrick, et al.                           |
| Title               | Telephony Service Information Management System |
|                     | FR 477919586 US                                 |

| (Only for new nonprovisional applications under 37 CFR 1.53(b))   | Express Mail Label No. ER 477919586 US   |           |
|---|--|-----------|
| APPLICATION ELEMENTS See MPEP chapter 600 concerning utility patent application contents.   | ADDRESS TO:  Mail Stop Patent Application Commissioner for Patents P.O. Box 1450 Alexandria VA 22313-1450  |           |
| 1. X Fee Transmittal Form (e.g., PTO/SB/17)& Credit Card Payment For (Submit an original and a duplicate for fee processing)  2. Applicant claims small entity status.  See 37 CFR 1.27.  3. X Specification [Total Pages 30 ]  (preferred arrangement set forth below)  - Descriptive title of the invention  - Cross Reference to Related Applications  - Statement Regarding Fed sponsored R & D  - Reference to sequence listing, a table, or a computer program listing appendix  - Background of the Invention  - Brief Summary of the Invention  - Brief Description of the Drawings (if filed)  - Detailed Description    | Computer Program (Appendix)  8. Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary)  a. Computer Readable Form (CRF)  b. Specification Sequence Listing on:  i. CD-ROM or CD-R (2 copies); or  ii. Paper  c. Statements verifying identity of above copies | 10/749828 |
| - Claim(s)  | ACCOMPANYING APPLICATION PARTS   |           |
| - Abstract of the Disclosure  4. X Drawing(s) (35 U.S.C. 113) [Total Sheets]  5. Oath or Declaration [Total Sheets]  b. Copy from a prior application (37 CFR 1.63(d)) (for continuation/divisional with Box 18 completed)  i. DELETION OF INVENTOR(S) Signed statement attached deleting inventor(s) name in the prior application, see 37 CFR 1.63(d)(2) and 1.33(b).  6. Application Data Sheet. See 37 CFR 1.76  18. If a CONTINUING APPLICATION, check appropriate box, and supplication following the title, or in an Application Data Sheet under 30 continuation:    Continuation   Divisional   Continuation:   Examiner | 7 CFR 1.76:  tion-in-part (CIP) of prior application No.:  |           |
| The incorporation can only be relied upon when a portion has been inadvert  |  |           |
| 19. CORRESPONI  | DENCE ADDRESS  |           |
| X Customer Number: 38069  | OR Correspondence address below  |           |
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| Country Te  | elephone Fax   |           |
| Name (Print/Type) R. Fedd Morgan  | Registration No. (Attorney/Agent) 43,815   |           |
| Signature (Signature)   | Date 31 December 200   | 03        |
|   |  |           |

This collection of information is required by 37 CFR 1.53(b). The hormation is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mall Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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PTO/SB/17 (10-03)
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## FEE TRANSMITTAL for FY 2004

Effective 10/01/2003. Patent fees are subject to annual revision.

Applicant claims small entity status. See 37 CFR 1.27

TOTAL AMOUNT OF PAYMENT

|      | 4050 | ~~  |
|------|------|-----|
| (\$) | 1058 | .00 |

| Complete if Known    |                       |  |  |  |
|----------------------|-----------------------|--|--|--|
| Application Number   | Filed Herewith        |  |  |  |
| Filing Date          | 31 December 2003      |  |  |  |
| First Named Inventor | Wood, Patrick, et al. |  |  |  |
| Examiner Name        |                       |  |  |  |
| Art Unit             |                       |  |  |  |
| Attorney Docket No.  | 16495RNUS01U          |  |  |  |

| METHOD OF PAYMENT (check all that apply)                                  | FEE CALCULATION (continued) |                     |             |             |  |          |
|---|-----------------------------|---------------------|-------------|-------------|--|----------|
| Check Credit card Money Other None  | 3. ADDITIONAL FEES          |                     |             |             |  |          |
| Deposit Account:  | Large I                     | Entity              | Small       | Entity      |  |          |
| Deposit Cooding.  | Fee<br>Code                 | Fee<br>(\$)         | Fee<br>Code | Fee<br>(\$) | Fee Description  | Fee Paid |
| Account<br>Number   | 1051                        | 130                 | 2051        |             | Surcharge - late filing fee or oath  | ree Palo |
| Deposit   | 1052                        | 50                  | 2052        |             | Surcharge - late provisional filing fee or                                   |          |
| Account<br>Name   |                             |                     |             |             | cover sheet  |          |
| The Director is authorized to: (check all that apply)                     | 1053<br>1812                | 130                 | 1053        |             | Non-English specification<br>For filing a request for ex parte reexamination |          |
| Charge fee(s) indicated below Credit any overpayments                     | 1804                        | 920*                | 1804        | ,           | Requesting publication of SIR prior to                                       |          |
| Charge any additional fee(s) or any underpayment of fee(s)                | 1604                        | 920                 | 1004        | 920         | Examiner action  | <b></b>  |
| Charge fee(s) indicated below, except for the filing fee                  | 1805                        | 1,840*              | 1805        | 1,840*      | Requesting publication of SIR after  |          |
| to the above-identified deposit account.                                  | 1251                        | 110                 | 2251        | 55          | Examiner action  Extension for reply within first month                      |          |
| FEE CALCULATION   | 1251                        | 420                 | 2252        | 210         | Extension for reply within second month                                      |          |
| 1. BASIC FILING FEE Large Entity Small Entity                             | 1252                        | 950                 | 2253        |             | Extension for reply within third month                                       |          |
| Fee Fee Fee Fee Description Fee Paid                                      | 1254                        |                     | 2254        | 740         | Extension for reply within fourth month                                      |          |
| Code (\$) Code (\$)   | 1255                        |                     | 2255        |             | Extension for reply within fifth month                                       |          |
| 1001 770 2001 385 Utility filing fee 770.00                               | 1401                        | 330                 | 2401        |             | Notice of Appeal   |          |
| 1002 340 2002 170 Design filing fee<br>1003 530 2003 265 Plant filing fee | 1402                        | 330                 | 2402        |             | Filing a brief in support of an appeal                                       |          |
| 1004 770 2004 385 Reissue filing fee                                      | 1403                        | 290                 | 2403        |             | Request for oral hearing   |          |
| 1005 160 2005 80 Provisional filing fee                                   | 1451                        |                     |             |             | Petition to institute a public use proceeding                                |          |
|   | 1452                        | 110                 | 2452        |             | Petition to revive - unavoidable   |          |
| SUBTOTAL (1) (\$) 770.00  | 1453                        |                     | 2453        |             | Petition to revive - unintentional   |          |
| 2. EXTRA CLAIM FEES FOR UTILITY AND REISSUE                               | 1501                        |                     | 2501        |             | Utility issue fee (or reissue)   |          |
| Fee from Ext <u>ra Claims below Fee Paid</u>                              | 1502                        | 480                 | 2502        |             | Design issue fee   |          |
| Total Claims 36 -20** = 16 x 18 = 288                                     | 1503                        | 640                 | 2503        | 320         | Plant issue fee  |          |
| Claims  | 1460                        | 130                 | 1460        | 130         | Petitions to the Commissioner  |          |
| Multiple Dependent 0 =0   | 1807                        | 50                  | 1807        | 7 50        | Processing fee under 37 CFR 1.17(q)  |          |
| Large Entity   Small Entity Fee Fee Fee Fee Pescription                   | 1806                        | 180                 | 1806        |             | Submission of Information Disclosure Stmt                                    |          |
| Code (\$) Code (\$)   | 8021                        | 40                  | 8021        | 1 40        | Recording each patent assignment per property (times number of properties)   |          |
| 1202 18 2202 9 Claims in excess of 20                                     | 1809                        | 770                 | 2809        | 385         | Filing a submission after final rejection                                    |          |
| 1201 86 2201 43 Independent claims in excess of 3                         |                             |                     |             |             | (37 CFR 1.129(a))  |          |
| 1203 290 2203 145 Multiple dependent claim, if not paid                   | 1810                        | 770                 | 2810        | 385         | For each additional invention to be examined (37 CFR 1.129(b))               |          |
| 1204 86 2204 43 ** Reissue independent claims over original patent        | 1801                        | 770                 | 2801        | 385         | Request for Continued Examination (RCE)                                      |          |
| 1205 18 2205 9 ** Reissue claims in excess of 20 and over original patent | 1802                        | 900                 | 1802        | 900         | Request for expedited examination of a design application                    |          |
| SUBTOTAL (2) (\$) 288.00  |                             | Other fee (specify) |             |             |  |          |
| **or number previously paid, if greater; For Reissues, see above          | *Redu                       | ced by              | Basic I     | Filing F    | ee Paid SUBTOTAL (3) (\$) 0.00   |          |

| SUBMITTED BY      |                |     |  | (Complete | (if applicable)) |
|-------------------|----------------|-----|--|-----------|------------------|
| Name (Print/Type) | R. Todd Morgan | 1.  | Registration No. (Attorney/Agent) 43,815 | Telephone | 919-388-4492     |
| Signature         | KIOW           | MMM |  | Date      | 31 December 2003 |

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## **CERTIFICATE OF MAILING BY "EXPRESS MAIL" (37 CFR 1.10)**

| First Inventor:  |                       | •              | Docket No.      |  |  |
|--|-----------------------|----------------|-----------------|--|--|
| Wood, Patrick et al.   |                       |                | 16495RNUS01U    |  |  |
| Serial No.:  | Filing Date:          | Examiner:      | Group Art Unit: |  |  |
| To Be Assigned   | Concurrently Herewith | To be Assigned | To be Assigned  |  |  |
| Title of Invention:  |                       |                |                 |  |  |
| Telephony Service Ir   | nformation Management | System         |                 |  |  |
| I hereby certify that this <u>Utility Patent Application Transmittal; Patent Application</u> (Specification Pages ); Declaration (Unsigned); Return Receipt  Postcard; and Request for Non-publication  (identify type of correspondence)  is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 in an envelope addressed to: Commissioner of Patents of the United States Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450 on 31 Dece M&R 2003 (date) |                       |                |                 |  |  |
| R, Todd Morgan  (Typed or Printed Name of Person Mailing correspondence)  (Signature of Person Mailing Correspondence)  ER 477919586 US  ("Express Mail" Mailing Label Number)   |                       |                |                 |  |  |